

INCOMING CALLS FOR SERVICE:

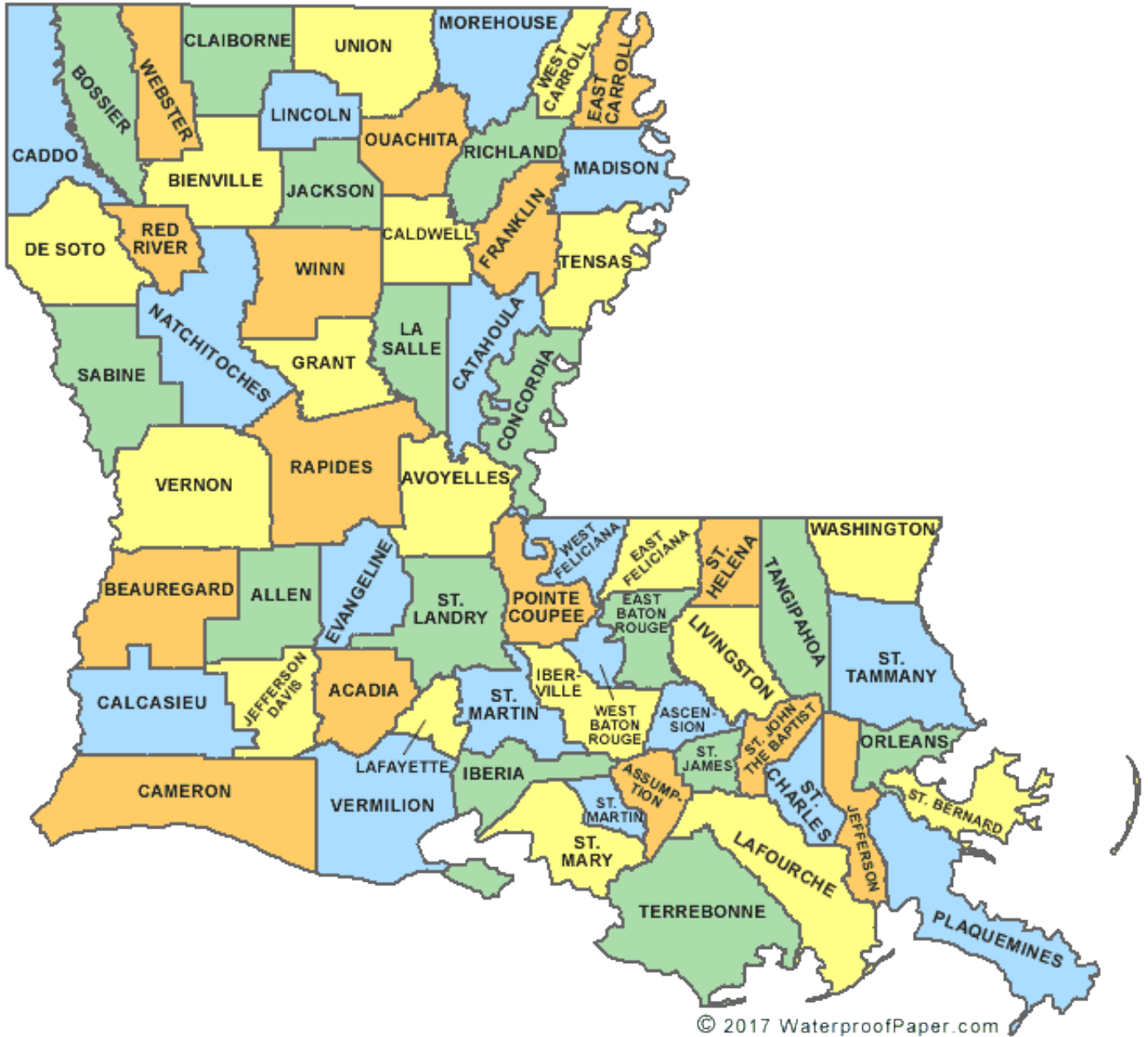
- ALL incoming calls-for-service where the receiving entity is not the appropriate agency to handle the call obtain the following information
 - Location of the incident being reported
 - Address including Lot or Apartment #
 - Cross Street; Landmark or common place:
 - Parish
 - City
 - Name of Caller
 - Call back phone number for the Caller
 - Description of emergency being reported, obtain supplemental information regarding the situation when appropriate.
 - Date and Time of the call
- Relay the collected information to appropriate Parish 911 Center based on the location of the call by one of the following order until con:
 - Contact the Parish 911 Center by Phone (Use 911 Center registry list attached to this SOP)
 - Contact appropriate Parish 911 Center on Parish's on LWIN regional coordinated call talk-group for that region (*R(#) Coordcall)
 - Contact the appropriate Parish 911 Center on LWIN Talkgroup (*Interop-1) If
 - Contact the appropriate Parish's EOC on LWIN (*R#)-OHSEP)
 - Contact the appropriate Parish's EOC via phone (Use EOC List provided)
 - Contact the appropriate Parish's Emergency Manager
 - Contact Neighboring Parish 911 Center
 - Contact ESF 9 Tactical Operations Center
- Document the date, time and agency the call was relayed to and method used.

PSAP NAME	24X7 PHONE NUMBER	COMMUNITY	PARISH
Acadia Parish Communication District	3377888772	Crowley	Acadia Parish
Acadian Ambulance and Air Med	3372911111	Lafayette	Lafayette Parish
Allen Parish Sheriffs Office	3376394353	Oberlin	Allen Parish
Ascension Parish Sheriffs Office	2256218301	Gonzales	Ascension Parish
Assumption Parish Communications Center	9853692912	Napoleonville	Assumption Parish
Avoyelles Parish Communication District	3182534000	Mansura	Avoyelles Parish
Baker Police Department	2257756000	Baker	East Baton Rouge Parish
Bastrop Police Department	3182811322	Bastrop	Morehouse Parish
Beauregard Parish Communications District	3374639542	DeRidder	Beauregard Parish
Bienville Parish Sheriffs Office	3182632215	Arcadia	Bienville Parish
Bogalusa Police Department	9858395452	Bogalusa	Washington Parish
Bossier Parish Communication District	3189655428	Benton	Bossier Parish
Caddo Parish Communications District	3186752151	Shreveport	Caddo Parish
Calcasieu Parish Communication District	3374395678	Lake Charles	Calcasieu Parish
Caldwell Parish Communications	3186492345	Columbia (Caldwell Parish)	Caldwell Parish
Cameron Parish Sheriff	3377755111	Cameron	Cameron Parish
Catahoula Parish E911 Communications District	3187445411	Harrisonburg	Catahoula Parish
Chitimacha Tribal Police Department	3379234964	Charenton	St. Mary Parish
Claiborne Parish Communications District	3189272011	Homer	Claiborne Parish
Concordia Parish Communication District	3183365232	Vidalia	Concordia Parish
Desoto Parish Communication Department	3188721804	Mansfield	DeSoto Parish
East Baton Rouge Parish Communications District	2253893300	Baton Rouge	East Baton Rouge Parish
East Carroll Parish Sheriffs Office	3185592800	Lake Providence	East Carroll Parish

East Feliciana Parish Communications District	2256835459	Clinton	East Feliciana Parish
Evangeline Parish 9-1-1	3373633345	Ville Platte	Evangeline Parish
Franklin Parish E-911 Communications District	3184354505	Winnsboro	Franklin Parish
Franklinton Police Department	9858392341	Franklinton	Washington Parish
Grant Parish Sheriffs Office	3186273261	Colfax	Grant Parish
Gretna Police Department	5043664374	Gretna	Jefferson Parish
Iberia Parish Communications District	3373692400	New Iberia	Iberia Parish
Iberville Office of Emergency Preparedness	2256875140	Plaquemine	Iberville Parish
Jackson Parish Communication and Sheriff	3182599021	Jonesboro	Jackson Parish
Jefferson Davis Parish E9-1-1	3378243850	Jennings	Jefferson Davis Parish
Jefferson Parish Sheriffs Office	5042271423	Gretna	Jefferson Parish
Kenner Police Department	5047122222	Kenner	Jefferson Parish
Lafayette Parish Communication District	3372321400	Lafayette	Lafayette Parish
Lafourche Parish Communications District	9854352103	Raceland	Lafourche Parish
LaSalle Parish	3189922151	Jena	La Salle Parish
Lincoln Parish Sheriffs Office	3182515111	Ruston	Lincoln Parish
Livingston Parish 9-1-1 Center	2256868247	Livingston	Livingston Parish
Madison Parish Sheriff	3185741833	Tallulah	Madison Parish
Mandeville Police Department	9856269711	Lacombe	St. Tammany Parish
Monroe Police Department	3183292600	Monroe	Ouachita Parish
Morehouse Parish Communication and Sheriff	3182814141	Bastrop	Morehouse Parish
Natchitoches Parish Communication and Sheriff	3183526432	Natchitoches	Natchitoches Parish
Orleans Parish Communication District	5046713600	New Orleans	Orleans Parish
Ouachita Parish 9-1-1 Communications District	3183229692	West Monroe	Ouachita Parish
Ouachita Parish Sheriff	3183291200	Monroe	Ouachita Parish
Plaquemine Police Department	2256879273	Plaquemine	Iberville Parish
Plaquemines Parish Communications District	5042975600	Belle Chasse	Plaquemines Parish

Pointe Coupee Communication District	2256943737	Morganza	Pointe Coupee Parish
Rapides Parish Communication District	3184451418	Alexandria	Rapides Parish
Red River Parish Emergency Operations Center	3189324221	Coushatta	Red River Parish
Richland Parish Communications District	3187282071	Rayville	Richland Parish
Ruston Police Department	3182554141	Ruston	Lincoln Parish
Sabine Parish Detention Center	3182560006	Many	Sabine Parish
Sabine Parish Sheriff Dispatch	3182569241	Many	Sabine Parish
Slidell Police Department	9856433131	Lacombe	St. Tammany Parish
St Bernard Fire Department	5042710411	Chalmette	St. Bernard Parish
St Bernard Parish Sheriff and Communications	5042712501	Arabi	St. Bernard Parish
St Charles Emergency Prep	9857835050	Hahnville	St. Charles Parish
St Charles Parish Communications District	9857836807	Hahnville	St. Charles Parish
St James Parish 9-1-1	2255622364	Convent	St. James Parish
St John Parish Sheriffs Office	9856526338	Laplace	St. John the Baptist Parish
St Landry Parish 9-1-1	3379489088	Opelousas	St. Landry Parish
St Martin Parish Sheriffs Office	3373943071	St Martinville	St. Martin Parish
St Mary Parish E9-1-1 Services	9853851492	Morgan City	St. Mary Parish
St Mary Sheriffs Office	3378281960	Franklin	St. Mary Parish
St. Tammany Parish Sheriffs Office	9858982338	Lacombe	St. Tammany Parish
Tangipahoa Communication District I	9857488979	Amite	Tangipahoa Parish
Tensas Parish Sheriff	3187663961	Saint Joseph	Tensas Parish
Terrebonne Parish Communications District	9855800911	Houma	Terrebonne Parish
Union Parish E9-1-1	3183681040	Farmerville	Union Parish
Vermilion Parish Communications District	3378984363	Abbeville	Vermilion Parish
Vernon Parish Communications	3372381604	Leesville	Vernon Parish
Washington Parish Communications District	9857268700	Franklinton	Washington Parish

Washington Parish Sheriffs Office	9858392350	Franklinton	Washington Parish
Webster Parish Communications District	3183777133	Minden	Webster Parish
West Baton Rouge Parish Communications District	2254900911	Port Allen	West Baton Rouge Parish
West Carroll Parish Communication District	3184282331	Oak Grove (West Carroll Parish)	West Carroll Parish
West Feliciana Parish Sheriffs Office	2257843136	St Francisville	West Feliciana Parish
West Monroe Police Department	3183962722	West Monroe	Ouachita Parish
Winn Parish Sheriffs Office	3186284611	Winnfield	Winn Parish
Winnfield City Police Department	3186283511	Winnfield	Winn Parish
Zachary Police Department	2256549393	Zachary	East Baton Rouge Parish



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GOHSEP REGIONS:



Region 1 Parishes

Orleans, Saint Bernard, Plaquemines and Jefferson Parishes

Region 2 Parishes

East Baton Rouge, West Baton Rouge, Livingston, Ascension, Iberville, Pointe Coupee, East Feliciana and West Feliciana Parishes

Region 3 Parishes

Lafourche, Saint John, Saint Charles, Saint James, Assumption and Terrebonne Parishes

Region 4 Parishes

Lafayette, Evangeline, Saint Landry, Acadia, Saint Martin, Iberia, Vermilion and Saint Mary Parishes

Region 5 Parishes

Beauregard, Allen, Calcasieu, Jefferson Davis and Cameron Parishes

Region 6 Parishes

Vernon, Sabine, Natchitoches, Winn, Grant, Rapides, LaSalle, Catahoula, Concordia and Avoyelles Parishes

Region 7 Parishes

Caddo, Bossier, Webster, Claiborne, Bienville, Red River and DeSoto Parishes

Region 8 Parishes

Ouachita, Union, Lincoln, Jackson, Caldwell, Richland, Morehouse, Franklin, West Carroll, East Carroll, Madison and Tensas Parishes

Region 9 Parishes

Washington, Saint Tammany, Saint Helena and Tangipahoa Parishes