



## **Orleans Parish Communication District Transcription of TXT2911 and Smart911 Launch Video**

### **OPCD Executive Director, Tyrell Morris:**

Here at OPCD we have one basic mission, to get the right people to the right place at the right time better than anyone else in the world. We have an obligation to use technology by executing that mission as we transition to Next Generation 9-1-1. Today, I'm pleased to announce that in Orleans Parish you can now text 9-1-1 directly. If you find yourself in a situation and you're unable to make a phone call, text 9-1-1 and a call taker will process your call as normal.

### **Intrado Life and Safety President, Jeffrey Roberts:**

There are not many large cities like New Orleans that offer this and it's important. In many situations people can't dial 9-1-1. In a hard of hearing situation, this is the lifeline to 9-1-1, being able to text a 9-11 operator. Domestic violence situations where you may not want people to know the details or that you've contacted 9-1-1.

### **OPCD Executive Director, Tyrell Morris:**

To ensure we send you the right kind of help when you call 9-1-1, through a partnership with Rave Mobile Safety, we are proud to share that Smart9-1-1 is now available in Orleans Parish. Download the Smart9-1-1 application on any smart phone or via the website and when you call 9-1-1 that critical information will be given to responders.

### **Rave Mobile Safety Senior Vice President, Noah Reiter:**

The information in a Smart9-1-1 profile, such as pre-existing medical conditions, emergency contacts and even your current quarantine and health status, can help keep first responders be safe and allow emergency preparedness officials to better respond to and contain the spread of COVID-19.

### **OPCD Executive Director, Tyrell Morris:**

The dedicated heroes under the heads at OPCD are committed to protecting our millions of visitors and residents here in the City of New Orleans. Thank you for your continued support and remember we are always here for you.

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