

**ORLEANS PARISH COMMUNICATION DISTRICT  
BOARD OF COMMISSIONERS**

**SPECIAL BOARD MEETING  
Tuesday, January 11, 2021, 12 p.m.  
Orleans Parish Communication District  
Meeting Held Online Via Zoom**

**MEETING MINUTES**

**I. ROLL CALL AND CALL TO ORDER**

Chairman Michael Tidwell called the meeting to order. OPCD Public Engagement Specialist, Chelsea Porche', called the roll with the following members present:

Chairman Michael Tidwell, CNO, Ross Bourgeois (proxy for Vice-Chairman Director Collin Arnold, NOHSEP), Lt. John Stelly (proxy for Capt. Donovan Archote, LSP), Dr. James Aiken (proxy for CEO Danny Hardman, Medical Center of New Orleans), CAO Gilbert Montaña, CNO, Supt. Roman Nelson (NOFD), Supt. Shaun Ferguson (NOPD), Chief William Salmeron (proxy for Dr. Emily Nichols, NOEMS), and Dr. Jennifer Avegno (NOHD).

Maj. General Keith Waddell, LNG and Dr. Brobson Lutz (Orleans Parish Medical Society) were absent.

**II. 2020 STATS (SPECIAL PRESENTATION BY DIRECTOR MORRIS)**

Director Morris stated that in 2020 OPCD's overall call volume was up a little over 8%. Public safety incidents are down a little over 3% for NOFD, NOPD, and NOEMS. The biggest jump in stats was for NOLA-311, with a 21% increase in calls and a 28% increase in online tickets due to the agency becoming an answering point for COVID-19 resources. There are two national standards that regulate how OCPD performs. One of them is the National Fire Protection Association (NFPA) which states a 9-1-1 call should be answered within 15 seconds 90% of time. The Association of Public Safety Communications Officials states that 9-1-1 calls should be answered in 10 seconds, or less, 90% of the time. OPCD has exceeded both of those national standards. More than 96% of 9-1-1 calls were answered in 15 seconds or less and more than 94% were answered in 10 seconds or less.

**III. RESOLUTION 21-01**

The Louisiana, New Orleans Humane Law and Rescue, LLC (LASPCA) have an existing CEA with the city to provide animal control services 24 hours a day. There has been previous frustration with deployment for animal control due to lack of communication with OPCD's system and theirs. After LASPCA made cost cuts, they

asked OPCD to enter a consolidation with them. This resolution allows OPCD to enter a CEA with LASPCA beginning January 15, 2021 to transition LASPCA's communications operations to OPCD. LASPCA has agreed to pay OPCD \$50,000 a year for this 24 hour service. OPCD's CAD system will track LASPCA vehicles, dispatch and route time, and provide location information just as it's done for Orleans Parish public safety agencies. Chairman Tidwell called for a motion to take up the resolution. A motion to accept was made by Dr. Aiken and it was seconded by Supt. Ferguson. The Resolution was unanimously passed by the Board.

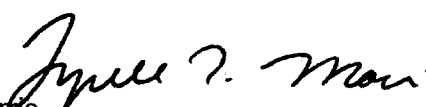
#### **IV. RESOLUTION 21-02**

In 2019, the Board passed a resolution directing the OPCD staff to find ways to become more interoperable. Director Morris stated the city of New Orleans' records management system for law enforcement is outdated. OPCD is looking to bring all of the city's public safety agencies on to one platform. The state of Louisiana sent money to help fund projects such as this. Director Morris stated this upgrade will revolutionize how public safety agencies in New Orleans share information. Multiple New Orleans public safety agencies were surveyed to see if they were interested in the system, which majority were. The jail management system will also be upgraded with this project. OPCD will not be the owner of the system. OPCD is the procuring body and will be over the project management implementation, but the system will be for the city to maintain overtime, with OPCD's support. A finance opportunity was offered over the next 5 years that's in line with the current budget authority. There is about \$500,000 in the budget every year for new technology acquisitions which can fund this project. The initial deployment along with the first year of services will be a little over \$2,000,000, but it will be financed over the next 5 years. \$450,000 will be the final cost each year. After further discussion and questions by the Board regarding price and the need for further research, it was decided that the resolution would be tabled until informative sessions about the system have been held.

#### **V. End of Board meeting**

Chairman Tidwell called for a motion to adjourn the Board meeting. It was moved by Supt. Nelson and seconded by Supt. Ferguson.

Submitted by,

  
Tyrell Morris  
Executive Director